

Resident Expectations

All residents of our community in an Independent Living unit that is not used exclusively for assisted living or skilled nursing services may expect:

- a) Transparency regarding the financial stability of the provider operating the facility;
- b) Timely notifications of developments affecting the facility, including ownership changes of the provider operating the facility, a change in the financial condition of the provider operating the facility, and construction and renovation at the facility.
- c) Reasonable accommodations for persons with disabilities;
- d) The opportunity to participate freely in the operation of independent resident organizations and associations;
- e) The opportunity to seek independent counsel review of all contracts, including residency agreements, prior to executing the residency agreement; and
- f) The assurance that all requests for donations, contributions, and gifts, when made by residents to the continuing care retirement community, are voluntary and may not be used as a condition of residency.

The management of the continuing care retirement community may deem certain information to be confidential if it is of a sensitive nature such that disclosure of the information would materially harm the position of the continuing care retirement community.

Independent residents, as an affected party, have the right to file a complaint with the Attorney General for violations of this chapter that may constitute a violation of the consumer protection act.

Washington State Attorney General's Office:

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