

## Community Health Update - June 24, 2020

### Dear Residents:

It was announced this morning that Thurston County has been approved to enter Phase 3 of Safe Start Washington. Since we entered Phase 2, Thurston County has seen double the number of new cases per week. In addition, there were two local outbreaks in congregate care settings. This underscores the need to remain vigilant in protecting our own community. However, we are all eager for normal life to return. Since we do not know when that will be possible, we are finalizing Panorama's Guide to Reopening that will allow us to maintain a low risk atmosphere while also alleviating the negative impacts of social isolation. This guide will be distributed in the next few days.

### Convalescent & Rehabilitation Center Testing Results

We received our results from the recent state-mandated testing for residents and staff of nursing homes. 315 C&R staff, residents and vendors/healthcare partners were tested and we are pleased and relieved to announce that **all tests came back negative** for COVID-19. Our community remains COVID-free. This says so much about the efforts of staff and residents to protect themselves and one another. Thank you!

### State of Washington Mask Mandate

Effective Friday, June 26th, Washington State will require all individuals to wear a face covering while in public spaces - indoor and outdoor. If you are not in your home, wear a mask. Read more [here](#).

If you need a face mask, please contact Donna Kreuger at x7887 or [donna.kreuger@panorama.org](mailto:donna.kreuger@panorama.org).

### Recall of Hand Sanitizer

The United States Food & Drug Administration is advising consumers not to use hand sanitizer products manufactured by Eskbiochem SA. The products listed below contain methanol, a toxic substance that when absorbed through skin can result in serious symptoms or death. Please check to see if you have any of these hand sanitizers and contact Marla LeFevre at x7564 or [marla.lefevre@panorama.org](mailto:marla.lefevre@panorama.org) if you do.

- All-Clean Hand Sanitizer (NDC: 74589-002-01)
- Esk Biochem Hand Sanitizer (NDC: 74589-007-01)
- CleanCare NoGerm Advanced Hand Sanitizer 75% Alcohol (NDC: 74589-008-04)
- Lavar 70 Gel Hand Sanitizer (NDC: 74589-006-01)
- The Good Gel Antibacterial Gel Hand Sanitizer (NDC: 74589-010-10)
- CleanCare NoGerm Advanced Hand Sanitizer 80% Alcohol (NDC: 74589-005-03)
- CleanCare NoGerm Advanced Hand Sanitizer 75% Alcohol (NDC: 74589-009-01)
- CleanCare NoGerm Advanced Hand Sanitizer 80% Alcohol (NDC: 74589-003-01)
- Saniderm Advanced Hand Sanitizer (NDC: 74589-001-01)

### New Service - Washington Listens

Do you need support due to stress from COVID-19? Call Washington Listens at 1-833-681-0211. Washington Listens provides non-clinical support to people experiencing stress due to COVID-19. People who call the help line speak to a support specialist and receive information and connection to community resources in their area. The program is anonymous and no identifying information is maintained. Washington Listens is available Monday – Friday from 9:00 am to 9:00 pm and weekends from 9:00 am to 6:00 pm. TTY and language access services are available. To learn more read the Washington Listens [fact sheet](#).

## COVID-19 Case Tracker:

- 0 staff cases
- 0 cases in the Convalescent & Rehabilitation Center
- 0 cases in Assisted Living
- 0 cases in Independent Living: 0 in the Quinault, 0 in the Chinook, 0 in the Chalet, 0 in our campus homes

The number of cases is monitored and updated daily on the [Kya Coronavirus page](#), the Readerboard, as well as [www.panorama.org/coronavirus](http://www.panorama.org/coronavirus).

---

## Health-Related FAQs:

### *If I am outside, do I still need to wear a mask?*

Yes, you need to wear a mask any time you are around others as well as any time you are not in your home.

### *What do I do if I get sick or if my partner gets sick?*

Most people with COVID-19 have mild illness and are able to recover at home without medical care. If you have a fever and cough, stay in touch with your doctor over the phone. If you have trouble breathing or any other emergency warning signs, call 911. Separate yourself from your partner/housemate as much as possible. Wear a homemade mask over your nose and mouth. Wash your hands well and often. Disinfect household surfaces frequently. Notify Marla LeFevre at x7564 as soon as possible, even if you have not been tested for COVID-19.

### *What do I do if I test positive for COVID-19?*

Please contact Marla LeFevre at x7564 or [Marla.LeFevre@panorama.org](mailto:Marla.LeFevre@panorama.org) as soon as possible after receiving a positive diagnosis. Marla will share some important health and safety tips and discuss with you the support options we have in place. We will respect your privacy and not share any identifying information.

### *Has Panorama made any plans for testing?*

All C&R staff and consenting C&R residents have been tested in accordance with the state Department of Health's order. We have the ability to test residents of Assisted Living if they meet the criteria and have a doctor's order. We do not have the ability to test Independent Living residents or other staff - they should consult their personal physician if they are ill.

In addition to the in-home testing services offered by Dispatch Health, the COVID-19 drive-thru testing site at the Hawks Prairie Providence Clinic has expanded its testing to all people who have a fever, and/or new cough or congestion or shortness of breath, or sudden loss of taste or smell. Swab collection will be taken after the patient is triaged by nurse and meets requirements. Before you go, please call 360-486-6800 during operating hours to discuss your symptoms.

**Hours:** Monday through Friday 9:30 a.m. to 4:30 p.m. Closed on Saturday and Sunday.

**Location:** Parking lot at Providence Medical Group - Hawks Prairie at 2555 Marvin Road NE, Lacey, WA 98516.

### *What information will you share if someone tests positive for COVID-19?*

- We will not share any personal identifying information.
- We will share if the individual is a staff person or an Independent Living, Assisted Living, or C&R Resident.
- If the individual lives in an apartment building, we will disclose which building.
- We will disclose whether the individual is recovering at home or at the hospital.
- Contact tracing will be performed by the Department of Health. Panorama will also conduct contact tracing with a focus primarily on identifying contacts at Panorama.