



Community Health Update - June 5, 2020

Dear Residents:

As the rest of Thurston County has entered into Phase 2 of [Safe Start Washington](#), we remain more conservative in our progression toward reopening due to the heightened risks to our community. We are working on our own modified phased approach with input from Resident Council and anticipate having a plan to you by mid-June.

Testing to be Conducted in the Convalescent & Rehabilitation Center

The state Department of Health issued the attached order for **COVID-19 Testing of Residents and Staff of Nursing Homes and Assisted Living Facilities with Memory Care Units**. You may be wondering how this applies to Panorama.

- **Independent Living** and our **Assisted Living** do not fall under this order. Should the order be expanded to include all assisted living facilities, we will provide an update.
- All **Convalescent & Rehabilitation Center** staff and consenting C&R residents will be tested soon. See the attached C&R Update from Dennis Wilkerson for more details.

Communication Plan for Informing the Community of Test Results

We will share the results of the upcoming testing of all C&R staff and consenting C&R residents, even if there are no positive cases found. Should we receive a positive test result, we will follow our established communication plan as outlined below. This is the same communication plan we will use for any positive test result affecting the Panorama campus going forward.

- Any positive test result will be disclosed via a Community Health Update using a variety of communication mediums to ensure optimal accessibility for all residents and staff.
- We will not identify the individual but we will distinguish C&R, AL, neighborhood home, apartment building, or staff member.
- If an Assisted Living or C&R resident or staff member tests positive for COVID-19, we must first notify the families of all residents in the affected facility. As soon as those families have been notified, we will release a Community Health Update.

COVID-19 Case Tracker:

- 0 staff cases
- 0 cases in the Convalescent & Rehabilitation Center
- 0 cases in Assisted Living
- 0 cases in Independent Living: 0 in the Quinault, 0 in the Chinook, 0 in the Chalet, 0 in our campus homes

The number of cases is monitored and updated daily on the [Kya Coronavirus page](#), the Readerboard, as well as www.panorama.org/coronavirus.

Health-Related FAQs:

What do I do if I get sick or if my partner gets sick?

Most people with COVID-19 have mild illness and are able to recover at home without medical care. If you have a fever and cough, stay in touch with your doctor over the phone. If you have trouble breathing or any other emergency warning signs, call 911. Separate yourself from your partner/housemate as much as possible. Wear a homemade mask over your nose and mouth. Wash your hands well and often. Disinfect household surfaces frequently. Notify Marla LeFevre at x7564 as soon as possible, even if you have not been tested for COVID-19.

What do I do if I test positive for COVID-19?

Please contact Marla LeFevre at x7564 or Marla.LeFevre@panorama.org as soon as possible after receiving a positive diagnosis. Marla will share some important health and safety tips and discuss with you the support options we have in place. We will respect your privacy and not share any identifying information.

Has Panorama made any plans for testing?

All C&R staff and consenting C&R residents will be tested soon in accordance with the state Department of Health's order. We have the ability to test residents of Assisted Living if they meet the criteria and have a doctor's order. We do not have the ability to test Independent Living residents or other staff - they should consult their personal physician if they are ill.

In addition to the in-home testing services offered by Dispatch Health, the COVID-19 drive-thru testing site at the Hawks Prairie Providence Clinic has expanded its testing to all people who have a fever, and/or new cough or congestion or shortness of breath, or sudden loss of taste or smell. Swab collection will be taken after the patient is triaged by nurse and meets requirements. Before you go, please call 360-486-6800 during operating hours to discuss your symptoms.

Hours: Monday through Friday 9:30 a.m. to 4:30 p.m. Closed on Saturday and Sunday.

Location: Parking lot at Providence Medical Group - Hawks Prairie at 2555 Marvin Road NE, Lacey, WA 98516.

What information will you share if someone tests positive for COVID-19?

- We will not share any personal identifying information.
- We will share if the individual is a staff person or an Independent Living, Assisted Living, or C&R Resident.
- If the individual lives in an apartment building, we will disclose which building.
- We will disclose whether the individual is recovering at home or at the hospital.
- Contact tracing will be performed by the Department of Health. Panorama will also conduct contact tracing with a focus primarily on identifying contacts at Panorama.



6/1/2020

To: Residents, Family, Friends of the Panorama C&R

From: Dennis Wilkerson, Administrator

Re: Update on the C&R Status

Dear Residents,

Thank you for your trust in allowing us to provide care for you during this difficult time resulting from the pandemic. I wish to express on behalf of the C&R staff how grateful we have been for your patience and teamwork that is displayed in our relationship to keep everyone safe and healthy. The C&R team continues to remain steadfast in its efforts for all of our benefit to prevent any spread of the virus in our facility, our campus, and our larger community. I'd like to provide you with key updates.

- The C&R has had no positive cases of Covid-19 in staff or residents. We are keeping excellent records of any illness concerns and following up with actions to reduce any chance of virus transmission.
- We can anticipate that all staff and residents of the C&R will be tested for Covid-19 within the next two weeks. We have been making plans and coordinating with local and State agencies to complete the testing as resources become available to us. If there are any positive confirmed cases, notifications will go out to the resident and/or resident representative within 12 hours, as required by CMS.
- Visitation in the C&R is still not allowed by the agencies that regulate our facility. We look forward with great anticipation to when the visitation ban is lifted. Presently, we can anticipate that it will still be many weeks, if not longer until that is possible. Limited testing availability and risk of infection remain too high to allow visitors into the C&R or to allow visits in person in any other way. Please continue to use the video visitation services we offer to stay in touch until we can safely return to in person visits.
- Nursing Facilities cannot follow the same guidance on reopening restricted activities that we see in our community and in the state. We follow the safety recommendations and orders of the Local and State Health Department, the CDC, Governor's Office, and the Centers for Medicare/Medicaid Services. We closely monitor information as it is released to provide the most up to date services and opportunities in our facility.
- We are working to get our Beauty and Barber services back in place as soon as possible, please stay tuned for additional information as it becomes available.
- Thank you again for your trust and partnership to continue to provide the same results we have achieved. If you have any questions, please contact the facility and we will be happy to help you.

Best regards,
Dennis Wilkerson, Administrator



STATE OF WASHINGTON

DEPARTMENT OF HEALTH

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ORDER OF THE SECRETARY OF HEALTH

20-02

**COVID-19 Testing of Residents and Staff of Nursing Homes
and Assisted Living Facilities with Memory Care Units**

WHEREAS, Washington State Governor Jay Inslee has issued Proclamation 20-05, subsequently amended and extended, proclaiming a statewide state of emergency due to an outbreak of coronavirus disease 2019 (COVID-19) in the United States and community spread of COVID-19 in Washington State; and

WHEREAS, Long-term care facilities are at high risk of severe COVID-19 outbreaks due to their congregate nature; and

WHEREAS, Long-term care facility staff and volunteers, including asymptomatic carriers of COVID-19, are the most likely source of introduction of the disease into a facility given current visitor restrictions; and

WHEREAS, Long-term care facilities' resident populations are generally comprised of people at highest risk of severe illness and death from COVID-19, including older adults with underlying chronic medical conditions; and

WHEREAS, Governor Inslee has issued proclamations requiring and the Department of Health and Department of Social and Health Services have issued guidance recommending the implementation of numerous COVID-19 prevention and control measures in long-term care facilities, including restricting visitors and implementing screening measures for staff and residents; and

WHEREAS, Comprehensive testing of long-term care facility residents and staff will show the scope and magnitude of COVID-19 infections in these facilities and help inform COVID-19 prevention and control efforts to limit transmission among residents and staff.

NOW, THEREFORE, I, John Wiesman, Washington State Secretary of Health, as a result of the above-noted situation, and under RCW 43.70.130, RCW 70.05.070, WAC 246-100-036, and any other applicable authority, do hereby order the following:

Except for those facilities that completed a COVID-19 point prevalence survey of residents and staff on or after April 1, 2020, every nursing home by June 12, 2020, and every assisted living facility with a memory care unit by June 26, 2020, must:

- Offer COVID-19 tests to all residents and administer tests to all consenting residents;
- Require all staff to be tested for COVID-19 and administer tests to all staff, except those who provide medical justification for declining testing from a licensed health care provider;
- Contact doh-cbts.imt@doh.wa.gov for assistance as soon as reasonably possible if unable after diligent efforts to arrange for the administration of tests by legally authorized individuals;
- Comply with all applicable laws when offering tests to, requiring tests of, administering tests to residents and staff, including, but not limited to, any laws governing residents' health care decision-making;
- Ensure timely and proper submission of test specimens to authorized laboratories along with all information the laboratories require to perform the tests, report test results, and obtain payment; and immediately report positive test results for residents and staff to the Department of Social and Health Services (at 24/7 Hotline: 1-800-562-6078; online reporting: <https://www.dshs.wa.gov/altsa/residential-care-services/residential-care-services-online-incident-reporting>; email: CRU@dshs.wa.gov; or fax: 360-725-2644).

A staff member is any employee, contractor, volunteer, or other personnel who provides health care, personal care, social, administrative, clerical, dietary, environmental, or any other kind of services in the facility.

The state of Washington will provide test kits and personal protective equipment (PPE) for administering tests to every facility at no cost. If a facility does not receive enough test kits or PPE to provide tests to all residents and staff, it must use every test it can safely administer and promptly notify doh-cbts.imt@doh.wa.gov, but otherwise will not be deemed to be in violation of this order for not providing tests to all residents and staff.

Facilities are not obligated to pay laboratories for tests performed for residents or staff. Laboratories will obtain payment from CMS and HCA for tests performed for those residents and staff who are covered by Medicare and Medicaid. The state of Washington will pay laboratories for tests performed for staff who are not covered by Medicare or Medicaid.

This order shall take effect immediately and remain in effect until rescinded or superseded by a subsequent order of the Secretary of Health or until the Governor issues a proclamation declaring the termination of the state of emergency declared by Proclamation 20-05, as amended and extended by subsequent amendatory proclamations, whichever is earlier.

Signed this 28th day of May, 2020.

John Wiesman, DrPH, MPH
Secretary of Health